| CVN<br>Data Grid<br>29.09.21 | Personal information usually required for an instruction transaction                             | Why we use this<br>Information and<br>for how long  | Where information may come from | Where we store your information   | Who we share some or all of your information with   | Marketing communication  | Ability to opt-out of all communication | Ability to have data removed /changed in system |
|------------------------------|--|---|---------------------------------|---|---|--|---|---|
| Applicants                   | Name / address Financial info Bank Sort Code Contact Numbers E-mail addresses Tenant Information | To help us create valuation instructions To comply with Money Laundering regulations Fifteen years after the date of the final transaction  | The Applicant The Lenders       | Password protected computer system located behind secure firewalls Secure spreadsheets In emails from lenders and to authorised Panel Members and to applicants | Panel members who are contracted to Lenders to provide property valuations, trading valuation reports and monitoring reports  Auditors who check the accuracy of reports from Panel Members | CVN do not use<br>personal<br>information for<br>marketing<br>purposes | Yes                                     | Yes   |
| Lenders                      | Name / address<br>Contact Numbers<br>E-mail addresses  | To help us create valuation instructions To allow us to create Management Information To comply with Money Laundering regulations To provide access to the secure CVN Client Portal Fifteen years after the date of the final transaction | The Lender                      | Password protected computer system located behind secure firewalls Secure spreadsheets In emails from lenders and to authorised Panel Members                   | Panel members who are contracted to Lenders to provide property valuations, trading valuation reports and monitoring reports  Auditors who check the accuracy of reports from Panel Members | CVN do not use personal information for marketing purposes             | Yes                                     | Yes   |

| CVN<br>Data Grid<br>29.09.21 | Personal information usually required for an instruction transaction | Why we use this information and for how long   | Who we receive information from | Where we store your information  | Who we share some or all of your information with  | Marketing communication                                    | Ability to opt-out of all communication | Ability to have data removed /changed in system |
|------------------------------|--|--|---------------------------------|--|--|--|---|---|
| Panel<br>Members             | Name / address<br>Contact Numbers<br>E-mail addresses                | To help us create valuation instructions  To allow us to create Management Information  To provide you with access to our secure web site  To update you about changes to our instruction processes and provide you with the Lenders contract terms and conditions  To comply with Money Laundering regulations  Fifteen years after the date of the final transaction | The Panel Members               | Password protected computer system located behind secure firewalls Secure spreadsheets In instruction and Quotation emails and related correspondence to from CVN to you | The Lenders Auditors who check valuation reports for us The secure CVN web site The Lenders by way of instruction and quotation updates and Management Information | CVN do not use personal information for marketing purposes | Yes                                     | Yes   |
| Auditors                     | Name<br>Contact Numbers<br>E-mail addresses                          | To allow us to send you reports for auditing service Fifteen years after the date of the final transaction   | From Auditors                   | Password protected computer system located behind secure firewalls In emails related to the Auditing service you provide In secure spreadsheets                          | Information is not shared  | CVN do not use personal information for marketing purposes | Yes                                     | Yes   |